

Vantec Europe Ltd

Quality Policy

Version 1: 18/04/2017

Vantec Europe Ltd are committed to the provision of outstanding services which satisfy and exceed our customer requirements and expectations with regards to safety, warehousing, distribution and supply-chain logistics. More specifically, the on-site managed service for the receipt, storage, despatch of components and putting safety at the forefront of our operation.

Vantec Europe Ltd aims to build logistics solutions that are flexible, adaptable and specifically aligned to the needs and expectations of our customers. To achieve this Vantec Europe Ltd records the consistency of the processes in place to deliver on-time and in-full (OTIF).

Vantec Europe Ltd utilises the Gemba Kanri (GK) principles of shop floor management and control to assist with a working structure that supports the delivery of quality products, services and continuous improvement. With the implementation of ISO 9001: 2015, Vantec has a Quality Management System that adopts the approach of risk-based thinking and also helps to improve Vantec's overall performance and provide a sound basis for sustainable development initiatives.

Vantec Europe Ltd understands that excellent management is critical; for business continuity, in the preparation of new business opportunities or in the expansion and development of existing business. The organisation is also committed to enhancing the skills of management and staff through training and development so that they can work more efficiently and effectively.

Vantec Europe Ltd also recognises its position within Hitachi Transport System and is fully committed to following corporate instructions and guidelines, as well as the legal and regulatory requirements.

This policy applies to all departments within Vantec Europe Ltd and it will be reviewed on an annual basis to ensure its ongoing compliance and relevance to the organisation's position within the warehousing, logistics and supply chain management industry.



Martin Kendall (Managing Director)